

REDWOOD
Counseling Services

Christopher C. Miller, D.Min.

Telephone Contact Information Policy

- * Charges for telephone calls exceeding 10 minutes will be prorated based on the hourly counseling fee.
- * Dr. Miller is a registered psychotherapist (Colorado does not require licensure).
- * You may leave a message on Dr. Miller's confidential business voicemail at 303- 351-5153. He will seek to return calls within 24 hours on business days.
- * If it is necessary to speak with Dr. Miller on the day you call, please leave a message on his voicemail expressing that need. He will call you at the earliest time possible, which may be at the end of the business day.
- * If you are experiencing a life-threatening emergency, leave a message on his confidential 24-hour voicemail. He will return your call at his earliest convenience (which may be delayed if he is with clients). Unless otherwise previously arranged with him in your treatment plan, please use this number only for situations of an urgent nature.
 - Uncontrolled anxiety or panic attack
 - Escalating conflict that may lead to violent behavior.
 - Notification of police department.
 - Suicidal thoughts or plan.
 - Runaway
 - Symptoms preventing normal functioning.
 - Accidents involving physical injury.

***If you are experiencing a life-threatening emergency and Dr. Miller cannot be reached, go to your nearest hospital emergency room and call his emergency number from there.**

Truth • Hope • Transformation

Redwood Counseling Services • 7851 S. Elati, Ste. 203, Littleton CO 80120 • 303-351-5153

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Scheduling and Payment Policies

Please read the following and initial each item.

- ___ 1. Standard counseling sessions are 50 minutes. Appointments can be made in session or by calling Dr. Miller at 303-351-5153.
- ___ 2. Payment is due at the beginning of your counseling session.
- ___ 3. Dr. Miller's fee is \$115.00 (credit card) or \$110.0 (check or cash). Longer sessions may be possible and they will be charged on a prorated basis of the normal hourly fee. There will be a \$25.00 charge for returned checks.
- ___ 4. Redwood Counseling Services will maintain a credit card number to be used for payment (if you wish) or to be used to charge for a late cancellation/missed appointment.
- ___ 5. The full session fee is charged for missed appointments and cancellations not made 48 hours in advance. Third parties will not be charged for the client's late cancellation or for not showing. Exceptions to this will be in case of severe weather, illness, or auto accident.
- ___ 6. Dr. Miller is out of network for insurance companies; therefore, it is the client's responsibility to file with their insurance company for reimbursement. Redwood Counseling Services can provide paperwork for the client to use in submitting to insurance companies.
- ___ 7. Fees for auxiliary services are pro-rated and charged at the regular hourly rate. This includes (but not limited to) written reports, insurance correspondence, phone calls exceeding 10 minutes, and court appearances (including travel).

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